

# THE WINSLOW WHARF WORD

## MAY 2022

### HAPPY SPRING!

A message from the WWM Board President



I hope everyone is ready for boating season to start. The marina is busy putting up flowers, banners and making sure all picnic tables, benches, and umbrellas are in good working order. We want to celebrate the beautiful days ahead on the upper deck. As we dry out from a wet spring, Brenda and crew are planning several community events over the next few months, including BBQ's, on the upper deck for all tenants and owners, safety events such as the fire extinguisher inspection day, and free Coast Guard AUX boat inspections. We hope you will check the dates with the office and join in to meet new tenants and the Board members.

### MEET THE MARINA BOARD

One of our goals this year is to increase communication between the Board, tenants, and owners. We really do want to hear from you. This is your marina, and we want to make it as pleasant and inclusive as possible. We are planning several sessions of "Meet the Marina Board." The first session will be held at Pegasus coffee house outside patio on Saturday, May 21st from 1300 hrs. to 1500 hrs. This is the same day as the fire extinguisher inspection day. I and other Board members encourage any and all of you to stop by, say hello, let us know what you are thinking about including safety improvement or other ideas you might have. If this is successful, we will have additional monthly meetings on the upper deck when the weather gets a bit better. In the meantime, if you have any concerns or questions, please do not hesitate to email me at [jdunstan@me.com](mailto:jdunstan@me.com)

Joe Dunstan  
Winslow Wharf Marina Board

*Marina Contact Information:*

*Phone: 206-842-4202*

*Email: [Brenda@winslowwharfmarina.com](mailto:Brenda@winslowwharfmarina.com)*

*Office Hours: Monday-Sunday 9 a.m. to 5 p.m.*

For a complete copy of the WWM Terms of Moorage and Rules & Regulations:

[winslowwharfmarina.com](http://winslowwharfmarina.com)

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### !#\$%&#\$!%#@ Statements or Why Was My Statement Garbled?

Unfortunately, this month saw many of you receive a statement that was “matrix coded,” “garbled,” and so many other descriptions. If you were not one of the privileged, I am sure you probably have gotten one in the past. Please forgive my sarcasm. It is triggered by frustration. You have a right to know what is causing this and what is being done.



To generate statements each month, in our marina software I must press one button. When your account was entered into the system it was identified as an account that is billed monthly and provided an email address as to where that monthly statement goes. That action of pressing the button triggers the following:

- Black box:
  - generates a PDF of each statement
  - links with the server providing the email service with the associated receiving email address and the PDF
- Email Service:
  - Composes new email by attaching PDF
  - Sends the email to the provided email address
- Email received in your Inbox will be from:  
[monthlstatement@winslowwharfmarina.com](mailto:monthlstatement@winslowwharfmarina.com)

Sounds kind of simple. In the perfect world, what you would receive is an email with a statement attached that you could open and read what the status of your account is. But, something is wrong somewhere and no one can figure it out. I am pretty tech savvy. But when told “character mapping information was deliberately obfuscated as a protection mechanism”, that’s when I left the problem solving to those up to date with current technology. We continue the investigation and trouble shooting.

### Not Getting Your Statement

I receive calls and emails from many of you stating you have not received anything in months or this month yet. The only thing I can say is that all moorage statements (not owner status reports) are emailed the 1<sup>st</sup> of the month. A majority of the 400 statements that go out, are received with no issues. Here are a few steps you can take if you are not receiving the statement:

- Search your email inbox for “monthlstatement.” If you find it, whitelist it.

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- It may be going to your spam or junk folder or there may be filter set up to go to trash. Search these folders. You may be getting it and not know.
- Contact us to make sure we have your email address correct. We may have one from years ago that is no longer checked.

### The Present

With plans to move to a new software system, we are taking the “make it work as well as possible” approach until we get there. This is not satisfactory. However, with no support from our software supplier, we have limitations on what we can do right now. I ask you to bear with me. We are looking toward a permanent solution. This solution will allow you to log into your account online, see your status and pay online.

Reminder: If you do not get a statement, you still need to pay. We have an email address and phone number. Email or call us for your balance and/or a duplicate statement. If I do not know you're not getting it, I cannot research why.

### Bainbridge Island and Blake Island Mobile Pump Out Services

<https://www.nwmobilepumpout.com/>

Servicing Eagle Harbor, Port Madison, Manzanita Bay, and Blake Island. NW Mobile Pump Out and Marine Environmental Services comes to your moorage slip or anchorage and provide clean, convenient marine holding tank pump out service.

Simply select the service, book a convenient time, and enter your info. Your presence is not necessary for the service to occur.

In the *Appointment Notes* box, please indicate the following:

- Marina name
- Boat name
- Location of deck fitting
- \* Boat type
- \* Slip #

**\*Please note\*** please select the \$5.00 fuel surcharge item when you book your appointment. This helps to cover the additional fuel costs incurred to service the Bainbridge and Blake Island locations.

### **Schedule:**

- Saturdays & Sundays and 3-day holiday weekends.

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### A Summer of Fun Ahead

Here are the planned events sponsored by WWM for 2022: These events are for marina tenants, owners, and guests. There is no charge.

May 21 – Hot Dogs & Hamburgers (vegan options available) Noon to 2:00 p.m.

June 18 – Baked Potato Bar – Noon to 2:00 p.m.

July 23 – Root Beer Floats – Noon to 2:00 p.m.

Aug 13 – Spaghetti Bar – Noon to 2:00 p.m.

Sept 10 – Pancake Breakfast – 10 a.m. to Noon

Individuals are welcome to bring items to share. Menus and details will be provided closer to the date.

### May 21<sup>st</sup> BBQ

Starting at noon on May 21<sup>st</sup>, the marina will be serving BBQ Hot Dogs, Hamburgers and Vegan Burgers to tenants, owners, and marina guests. We will also have your standard Hot Dog and Hamburger accoutrements. (Cheese, lettuce, tomato, onion, mayo, mustard, catsup, etc.)



Stop by to chat with neighbors and do not forget to bring your fire extinguishers for servicing. If you would like to bring something edible to share, that would be great.

May H9 H9!



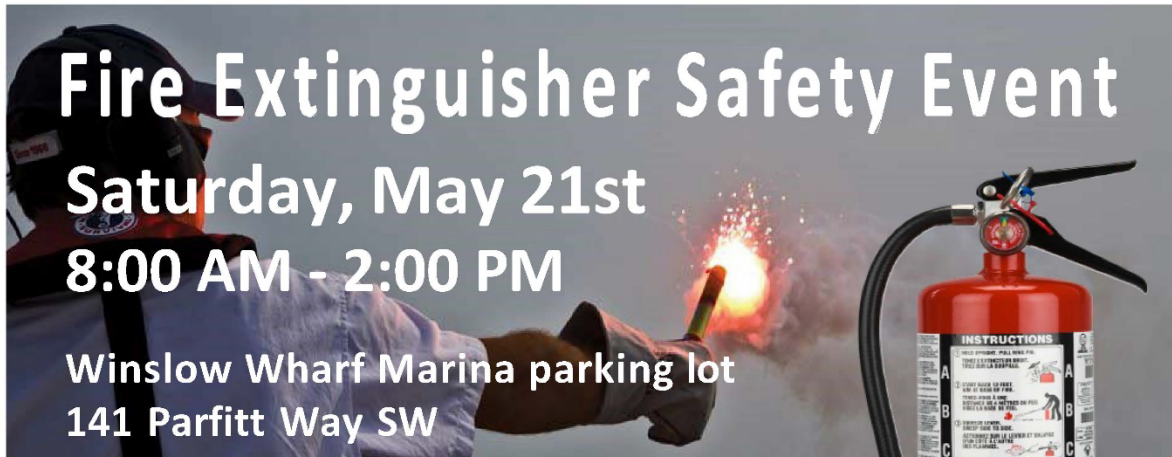
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### Fire Extinguisher Safety Event

Saturday, May 21st

8:00 AM - 2:00 PM

Winslow Wharf Marina parking lot  
141 Parfitt Way SW

#### SERVICES OFFERED:

- Fire extinguisher inspection and recommendation
- Fire extinguisher servicing - \$11.00 each\*
- Purchase new extinguishers
- Upgrade extinguishers - with exchange of your extinguisher
- Free Disposal of unserviceable extinguishers
- Safe, free disposal of expired flares and fireworks
- Buy fresh hand-held flares at a 10% discount!
- Fire Extinguisher recall Info - visit [www.kidde.com](http://www.kidde.com)
- Boater Vessel Safety Inspections - by US Coast Guard Auxiliary
- Bainbridge Prepares will provide information on their services and programs

#### BENEFITS:

- Save money on servicing extinguishers and purchasing flares
- Dispose of expired flares and unwanted or unsafe fireworks
- Know you are safe at home and on the water!
- Ensure your boat is Coast Guard regulation compliant

**FOR MORE INFORMATION:** <https://tinyurl.com/ExtinguisherInfo>

Scott Isenman at [sisenman@gmail.com](mailto:sisenman@gmail.com)

\* This is a requirement for boater's reusable fire extinguishers. These extinguishers also require hydrostatic testing every six years which cannot be done on-site (\$32) but vendor may have like units that could be exchanged for no additional charge.

Sponsored by:



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### Annual Fire Extinguisher Servicing Event Saturday, May 21<sup>st</sup>, 8am-2pm

#### Pricing (tax included)

Annual Inspections - \$11.00

DC5 (for 6 year & Hydrotesting of 5# ABC) - \$50

DC10 (for 6 year & Hydrotesting of 10# ABC) - \$75

6 year & Hydrotesting for all size Halotron - \$110

New 2.5# ABC Commercial Extinguisher - \$50

New 5# ABC Commercial Extinguisher - \$75

New 10# ABC Commercial Extinguisher - \$110

New 2.5# Halotron – \$135

New 5# Halotron - \$325

Cash, Check or Credit Card accepted

Sorry for any inconvenience, only the above services are being offered by Cintas

THE GOODS AND/OR SERVICES PROVIDED BY CINTAS HAVE BEEN OR WILL BE PROVIDED EXPLICITLY SUBJECT TO CINTAS'S FIRE PROTECTION SERVICES GENERAL TERMS AND CONDITIONS ("THE TERMS"), A COMPLETE COPY OF WHICH HAS BEEN PROVIDED TO YOU, AND ADDITIONAL COPIES OF WHICH ARE AVAILABLE FROM YOUR CINTAS REPRESENTATIVE OR ONLINE AT CINTAS.COM/FIRECONTRACT. CERTAIN EXCERPTS OF THE TERMS ARE ALSO PRINTED ON THE BACK OF THIS PAGE. BY SIGNING THIS DOCUMENT AND/OR ACCEPTING THE GOODS AND/OR SERVICES PROVIDED, YOU (1) ACKNOWLEDGE THAT YOU HAVE RECEIVED, READ, AND UNDERSTAND THE TERMS IN THEIR ENTIRETY, (2) AGREE TO BE BOUND BY THE TERMS, (3) REPRESENT AND WARRANT THAT YOU HAVE THE AUTHORITY TO ENTER INTO THIS AGREEMENT, AND (4) ACKNOWLEDGE THAT ALL WORK HAS BEEN COMPLETED.

TERMS NET 10

FIRE-LASERINV

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